

## **PULSE Plus™ Professional Services**

PULSE Plus™ is a monthly professional services plan for PULSE Dashboard and Reporting software users to provide personalized assistance to help improve your information systems and take your company to the next level. It includes day-to-day assistance to assist you to make better use of your ERP software investment. Your monthly fee is based on your unique needs and can be cancelled at any time.

### **What is included?**

- Day-to-day advice and assistance for making better use of your ERP software
- Evening and weekend assistance (please call ahead)
- Our month-end, year-end and physical/cycle inventory checklists
- Our tip sheets and improvement white papers
- You are guaranteed to make better use of your ERP software investment.
- Please contact us for more details regarding what is included

### **Is there anything not included?**

- This service does not include training, re-engineering your workflow, computer network issues, software upgrades, and EDI/Synergy/Crystal report work. We recommend that those projects be scheduled on a fee basis with one of our consultants or developers.

### **How to contact us?**

- Call us at (513) 723-8094 or Assistance@LeahyConsulting.com.

### **What is the cost?**

- Your monthly subscription fee is determined based on the level of assistance you will need. The minimum monthly fee is \$450 US. After three months, your monthly fee may be adjusted based on your required level of assistance. You can cancel at any time.

### **May we help you?**

- Contact us today. We will schedule a convenient time to discuss the level of assistance you need and what you want to accomplish in the coming months and quickly provide a quotation for your review.

To sign up for our PULSE Plus Assistance plan or for information on this or any of our other products or services, call Terry Lanham at (513) 723-8091 or visit us at [www.LeahyConsulting.com](http://www.LeahyConsulting.com).