

## **Managed Professional Services**

We offer proactive Managed Professional Services to customers that want all-inclusive project work, custom reports, streamlined workflows and consulting for a fixed monthly fee. This replaces our traditional per-hour method of invoicing as well as our traditional support and software maintenance invoicing.

### **How do we get started?**

We meet to discuss what key projects, employee productivity initiatives and services you want for the next twelve months. That allows us to calculate a fixed monthly fee.

### **What are the significant benefits?**

- We will assist with your day-to-day and project work for a fixed monthly fee.
- You no longer absorb the risk of information systems project budgets.
- Our pro-active resources keep your staff better focused on each project.
- You are guaranteed to make better use of your ERP software investment.

### **What is included?**

- An assigned Leahy Consulting project manager
- Answers to your day-to-day questions and how-to assistance
- Your critical projects and employee productivity initiatives
- PULSE Dashboard Reporting software modules for all employees
- PULSE Dashboard custom reports
- Leahy Consulting processing checklists, how-to papers and tip sheets
- We can function as your Macola® database administrator
- Large or special projects may need to be quoted outside of this plan
- Please contact us for more details regarding what is included

For more information or prices on any of our products or services, call Terry Lanham at (513) 723-8091 or visit us at [www.LeahyConsulting.com](http://www.LeahyConsulting.com).